



Payment Information

Deposit:

A 25% deposit is required upon booking to secure your pet accommodation. Depending on the notice provided to Snuggles Pet Resort this deposit may be fully refundable if you later decide to cancel your booking.

Full Payment:

Full payment for your pet's accommodation is required upon arrival. There is no refund for early pick-up.

Additional charges/fees:

Snuggles Pet Resort charges its customers the one, all-inclusive, nightly fee for all your dog/s needs, and nothing more.

However, we do have a few additional options for your dog/s that you may wish to purchase, with no obligation or pressure from us to do so. They are purely there for your convenience, and nothing more. These include baths (free for long termers anyway), brushing, nail clipping, eye stain cleaning and, in the near future hopefully, full grooming.

Additionally, if your loved one becomes sick or is injured somehow, there may be vet charges incurred at your expense.

These fees, if applicable, will be added to your account and payment for these will be required upon pick-up.

Payment options:

We accept Visa, MasterCard, EFTPOS, electronic funds transfer (EFT) and cash. Surcharges of up to 2.5% apply for credit cards, while EFTPOS, cash and EFT payments are fee free.

Our Bank details:

A/C Name: Snuggles Pet Resort Pty Ltd.

BSB: 633000

A/C No: 156954141